

## WARRANTY TRANSFER AGREEMENT

Initial \_\_\_\_ The hybrid battery warranty from CENTRIC AUTO REPAIR. may be transferred from the original customer of CENTRIC AUTO REPAIR ) to a new owner (new vehicle owner through conveyance from original customer ) one time only for the duration of the warranty. The warranty on the battery applies only to the original customer's car that was installed by CENTRIC AUTO REPAIR. The new owner must agree to all the terms and conditions which apply to the warranty transfer process for the warranty to be transferred. The new owner must initiate the transfer of the warranty and identify the original customer of CENTRIC AUTO REPAIR The following terms and conditions apply to the warranty transfer process.

Initial \_\_\_\_ **Transfer period-** The warranty must be transferred within 7 days of the sale of the vehicle.

Initial \_\_\_\_ **Proof of sale** - The new vehicle owner must submit copies to CENTRIC AUTO REPAIR of the following documents within 7 days of the sale of the vehicle as proof of change of ownership: 1. Original customer's registration showing original customer's name and VIN number. 2. Bill of sale. 3. New vehicle owners' registration or temporary registration showing the new vehicle owners' name and VIN number.

Initial \_\_\_\_ **Installation Copayment** - The new vehicle owner agrees to pay a \$250 copayment for installation in the case of any warranty claim, in addition to any prorated amount due if applicable. All copayments for warranty replacements must be paid in full at the time of scheduling of warranty replacement.

Initial \_\_\_\_ **Service Area Restrictions** - CENTRIC AUTO REPAIR will only install and schedule warranty claims at Centric Auto Repair. If the new owner is outside of the CENTRIC AUTO REPAIR service area, it is the new owner's responsibility and financial burden to move the vehicle to CENTRIC AUTO REPAIR for hybrid battery warranty replacement.

Initial \_\_\_\_ **Vehicle owner is responsible for diagnosis** - The vehicle owner is required to have the vehicle diagnosed and must provide diagnostic trouble codes (DTC's) prior to scheduling a warranty replacement. The new vehicle owner is responsible for any fees or charges incurred for the diagnostic evaluation of the vehicle. CENTRIC AUTO REPAIR. does not diagnose vehicles.

Initial \_\_\_\_ **Diagnostic Trouble Codes** - The vehicle owner must provide CENTRIC AUTO REPAIR. with the diagnostic trouble codes from a repair shop or auto parts store on a diagnostic report, invoice, or photograph of the code scanner prior to scheduling of any warranty replacement. CENTRIC AUTO REPAIR will not schedule a warranty replacement without the DTC's

Initial \_\_\_\_ **Warranty Response Time** - CENTRIC AUTO REPAIR. will respond to all warranty claims within 7 days of receipt of DTC's which prove a battery failure has occurred. A response is defined as the replacement or attempted replacement of a failed battery within our service area scheduled at the most advantageous time to CENTRIC AUTO REPAIR agrees to provide a date and time for warranty replacement within the 7 day response period. If the customer is not available at the most advantageous time for CENTRIC AUTO REPAIR then the warranty replacement will occur at the next most advantageous time for CENTRIC AUTO REPAIR. that aligns with the customer's availability-- this may be outside of the 7 day response window.

I have read and I agree to the above terms and conditions of the warranty transfer agreement

Print Name \_\_\_\_\_ Date \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Email or fax this form and all documents to [Repairs@centricauto.com](mailto:Repairs@centricauto.com) or 760-798-1711